House File 229 - Reprinted

HOUSE FILE 229
BY COMMITTEE ON COMMERCE

(SUCCESSOR TO HSB 89)

(As Amended and Passed by the House March 10, 2015)

A BILL FOR

- 1 An Act relating to the regulation of free offers and buying
- 2 club memberships.
- 3 BE IT ENACTED BY THE GENERAL ASSEMBLY OF THE STATE OF IOWA:

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- 1 Section 1. Section 552A.2, Code 2015, is amended by adding
- 2 the following new subsection:
- 3 NEW SUBSECTION. 7. The sale of goods or services transacted
- 4 through the internet.
- 5 Sec. 2. Section 552A.3, Code 2015, is amended to read as
- 6 follows:
- 7 552A.3 Right of cancellation requirement of writing.
- 8 The requirements of sections 555A.1 through 555A.5, relating
- 9 to door-to-door sales, shall apply to sales of buying club
- 10 memberships, irrespective of the place or manner of sale or
- 11 the purpose for which they are purchased subject to regulation
- 12 under this chapter. In addition to the requirements of chapter
- 13 555A, a contract shall not be enforceable against a person
- 14 acquiring a membership in a buying club unless the contract is
- 15 in writing and signed by the purchaser.
- 16 Sec. 3. Section 714.16, subsection 2, Code 2015, is amended
- 17 by adding the following new paragraph:
- 18 NEW PARAGRAPH. o. (1) It is an unlawful practice for
- 19 a person to make a free offer to a consumer, or impose a
- 20 financial obligation on the consumer as a result of the
- 21 consumer's acceptance of a free offer, unless the person
- 22 provides the consumer with clear and conspicuous information
- 23 regarding the terms of the free offer before the consumer
- 24 agrees to accept the free offer, including at a minimum all of
- 25 the following:
- 26 (a) Identification of all goods or services, or enrollments
- 27 in a membership, subscription, or service contract, that the
- 28 consumer will receive or incur a financial obligation for as a
- 29 result of accepting the free offer.
- 30 (b) The cost to the consumer of any financial obligation
- 31 the consumer will incur if the consumer accepts the free offer,
- 32 including any fees or charges.
- 33 (c) Any requirement, if applicable, that the consumer take
- 34 affirmative action to reject the free offer and instructions
- 35 about how the consumer is to indicate the consumer's rejection

1 of the free offer.

- 2 (d) A statement, if applicable, that by accepting the free 3 offer, the consumer will become obligated for additional goods 4 or services, or enrollment in a membership, subscription, or 5 service contract, unless the consumer takes affirmative action 6 to cancel the free offer or otherwise reject receipt of the 7 additional goods or services or the enrollment in a membership, 8 subscription, or service contract.
- 9 (e) Except as provided in subparagraph division (h), the 10 consumer's right to cancel the free offer using procedures 11 specifically intended for that purpose that, at a minimum, 12 enable the consumer to cancel by calling a toll-free telephone 13 number or to cancel in a manner substantially similar to that 14 by which the consumer accepted the free offer.
- 15 (f) The time period during which the consumer must cancel in 16 order to avoid incurring a financial obligation as a result of 17 accepting the free offer.
- 18 (g) If applicable, the consumer's right to receive a credit
 19 on goods or services received as a result of accepting the free
 20 offer when the goods or services are returned or rejected, and
 21 the time period during which the goods or services must be
 22 returned or rejected for the purpose of receiving a credit.
- (h) With respect to a free offer that is for a publication, including but not limited to a magazine, newspaper, or other periodical, a statement that the consumer will receive, at the time the consumer receives an invoice to pay for the publication, information regarding the consumer's right to cancel the free offer and an explanation of the procedure to cancel the free offer, including but not limited to written notice of cancellation by mail to the person providing the free offer.
- 32 (2) It is an unlawful practice for a person to cause 33 a consumer to incur a financial obligation as a result of 34 accepting a free offer unless one of the following occurs:
- 35 (a) The person obtains the consumer's billing information

- 1 directly from the consumer. For purposes of this subparagraph
- 2 division, a person obtains a consumer's billing information
- 3 directly from the consumer if the billing information is
- 4 obtained by the person or by the person's agent or employee.
- 5 (b) The consumer gives affirmative consent at the time the
- 6 consumer accepts a free offer for the person to provide billing
- 7 information to a person other than the person making the free 8 offer.
- 9 (3) It is an unlawful practice for a person to impose
- 10 a financial obligation on a consumer as a result of the
- 11 consumer's acceptance of a free offer unless the consumer's
- 12 affirmative consent to the terms of the free offer as disclosed
- 13 in subparagraph (1) is obtained.
- 14 (4) It is an unlawful practice for a person that makes a
- 15 free offer to a consumer to fail or refuse to cancel the free
- 16 offer if the consumer has used, or made reasonable efforts to
- 17 attempt to use, one of the procedures required to be available
- 18 to the consumer as described in subparagraph (1), subparagraph
- 19 division (e).
- 20 (5) This paragraph "o" does not apply to free offers made
- 21 in connection with services that are subject to the federal
- 22 Communications Act of 1934, 47 U.S.C. §151 et seq.
- 23 (6) For purposes of this paragraph "o":
- 24 (a) "Affirmative consent" means a consumer's agreement to
- 25 incur a financial obligation as a result of accepting a free
- 26 offer, or to provide the consumer's billing information, given
- 27 or made in the manner specifically identified for the consumer
- 28 to indicate the consumer's agreement.
- 29 (b) "Billing information" means any record or information
- 30 compiled or maintained with respect to a consumer that
- 31 identifies the consumer and provides a means by which the
- 32 consumer's financial obligation incurred by accepting a free
- 33 offer may be paid or otherwise satisfied, including but not
- 34 limited to information pertaining to a consumer's credit card,
- 35 payment card, charge card, debit card, checking, savings,

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- 1 or other banking account, and electronic funds transfer
- 2 information.
- 3 (c) "Clear and conspicuous information" means language that
- 4 is readily understandable and presented in such size, color,
- 5 contrast, and location, or audibility and cadence, compared to
- 6 other language, as to be readily noticed and understood, and
- 7 that is in close proximity to the request for consent to a free 8 offer.
- 9 (d) "Consumer" means an individual who seeks to accept or 10 accepts a free offer.
- 11 (e) (i) "Free offer" means an offer of goods or services
- 12 without cost, or for a one-time payment to cover only
- 13 incidental charges such as shipping or handling, to a consumer
- 14 that, if accepted, causes the consumer to incur a financial
- 15 obligation for any of the following:
- 16 (A) The goods or services received.
- 17 (B) Additional goods or services other than those initially 18 received.
- 19 (C) Enrollment in a membership, subscription, or service
- 20 contract as a result of accepting the offer.
- 21 (ii) "Free offer" does not include a free good or service
- 22 that is received by a consumer as a result of the consumer's
- 23 entering into an agreement for enrollment in a membership,
- 24 subscription, or service contract that is not otherwise a free
- 25 offer or a consequence of the consumer's agreement to accept
- 26 a free offer.